

Reece - Rinnai's Ford Raptor Promotion 2020

Terms and Conditions

Promoter	Rinnai Australia Pty Ltd, (ABN 74 005 138 769), 100 Atlantic Drive Keysborough 3173.
Competition Period	9.00am (AEST) on 01/08/2020 to 11.59pm (AEDT) on 31/10/2020
Who can enter?	Only Australian residents who are aged 18 or over and have an account with Reece. Holding a Reece account is subject to additional terms and conditions available at https://www.reece.com.au/terms-and-conditions , amended from time to time.
Who can't enter?	Directors, officers, management and employees (and their immediate families) of: (a) the Promoter; and (b) the agencies, companies or participating premises associated with this competition.
Where will the competition run?	The competition will run in participating Reece stores and online through maX (https://www.reece.com.au/account/login) in Australia (Stores)
Qualifying Purchase	A Rinnai Infinity 26 Black Edition Models : INF26N50MABLK and INF26N60MABLK Reece product codes; <ul style="list-style-type: none"> - 1307204 Infinity Black 26l C/Flow Ext 50deg N/G - 1307205 Infinity Black 26l C/Flow Ext 60deg N/G
Entry instructions	<p>Major prize draw</p> <p>To receive automatic entry into the major draw, you must, during the Competition Period make a Qualifying Purchase on your Reece account from a Store or online through maX and collect your itemised purchase receipt.</p> <p>Your purchase receipt must clearly identify where the Qualifying Purchase was made, the product/s purchased (which must be a Qualifying Purchase) and the date of purchase (which must be during the Competition Period).</p> <p>Bonus minor prize</p> <p>In addition, the first 600 entrants who, during the Competition Period:</p> <ul style="list-style-type: none"> a) make a Qualifying Purchase; b) access the Instagram application on their smart phone or tablet and ensure their privacy settings are set to public so the Promoter can access their entry; and c) take a photo of their installed Qualifying Purchase, (the photo must only promote the Promoter's products) and be uploaded to an Instagram Post (not an Instagram Story) with the hashtag #RinnaiInfinity100, <p>will also receive a minor prize.</p> <p>The Promoter is not responsible if your mobile device/desktop is not sufficiently capable for the purpose of submitting an entry, including having the requisite photograph capability.</p>
How many winners will there be and how will they be chosen?	<p>There will be 601 winners determined in respect of this competition – 1 major winner and 600 minor winners.</p> <p>Minor winner determination</p> <p>The first 600 entrants who complete a – c outlined above in 'Bonus minor prize' during the Competition Period will win a minor prize.</p> <p>Major draw</p> <p>The major draw will be held at 12.00pm (AEDT) on 10/11/2020 at Blackhawk Network, Level 1, 534 Church Street, Cremorne VIC 3121.</p>

	<p>The first valid entry drawn randomly from the entries received during the Competition Period will win the major prize.</p> <p>The Promoter may draw additional reserve entries in a draw and record them in order, in case a winning entry/entrant is deemed invalid or a prize is unclaimed (Reserve Entrants).</p>
What can I win?	<p>There are 601 prizes available – 1 major prize and 600 minor prizes.</p> <p>Minor prizes</p> <p>Each minor prize is a \$100 Eftpos pre-paid gift card.</p> <p>Each minor prize will be dispatched within 30 days of the end of the month in which the valid entry was made. Each minor prize will be sent to the Reece home branch of the account that the qualifying purchase was made. Reece will distribute the prize to the winning entrant according to their Reece account details.</p> <p>Major prize</p> <p>The prize is a Ford Ranger Raptor 2.0L BI 10SPD AUTO 4X4 with Shadow Black paint (including all statutory and on-road costs and third party compulsory insurance) valued at \$81,379.84. The prize does not include comprehensive insurance or any accessories not specified. If you are the winner, to claim the vehicle prize you must attend the dealership nominated by the Promoter to collect it. You must provide all information and sign all documents required to allow the Promoter to register the vehicle in your name before collection. You must be able to register and operate the vehicle in your name in accordance with applicable laws and hold a valid Australian drivers licence. However if you are unable to register the vehicle in your name then you may transfer it to another person for the purpose of registration.</p> <p>Car fulfilment will be completed within 60 business days of winner validation.</p>
Total prize pool	<p>The total minor pool is \$60,000</p> <p>The major prize pool is \$81,379.85.</p> <p>The overall total prize pool is \$141,379.85.</p>
How many times can I enter?	<p>You can enter the major prize draw multiple times, provided you only enter once per Qualifying Purchase. Each automatic entry will be submitted in accordance with these Terms and Conditions.</p> <p>Multiple entries are permitted for the minor prize, however each entry must be based on a different Qualifying Purchase and must be submitted separately in accordance with these Terms and Conditions.</p>
How and when will the winner/s be informed?	<p>Minor winners will be notified via private message on the Instagram account they submitted their entry on within two days of determination.</p> <p>The major prize winner will be notified:</p> <ul style="list-style-type: none"> • by phone; and • in writing by email, <p>within two business days of determination.</p> <p>The major prize winner will have their name and state/territory of residence published:</p> <ul style="list-style-type: none"> • on https://www.reece.com.au/terms-and-conditions on 16/11/2020 for a period of 28 days.
Proof of purchase	<p>You must keep original itemised purchase receipt(s) as proof of purchase for all entries.</p> <p>If you don't produce the above proof of purchase for all entries when asked the Promoter may disqualify all of your entries and you will lose any right to a prize.</p> <p>Proof of purchase must be identical to that provided by you with your entry.</p> <p>If, in the Promoter's opinion, you have shared any proof of purchase with another person, your entries will be invalid and you will lose any right to a prize.</p>
Unclaimed prize	<p>Prize claim date: 12.00pm (AEDT) on 10/02/2021.</p> <p>Unclaimed prize determination: 12.30pm (AEDT) on 10/02/2021 at the same location as the original draw.</p>

	<p>If the major prize has not been accepted or claimed by the prize claim date above or if, after making all reasonable attempts, the Promoter can't contact a winner (or a winner does not contact the Promoter) by the prize claim date above, the relevant entry/ies will be discarded and the Promoter will re-award the vehicle prize to Reserve Entrant/s or carry out an unclaimed prize draw at the date, time and place stated above to randomly distribute the vehicle prize to a valid entrant. Any winner will be informed:</p> <ul style="list-style-type: none"> • by phone; and • in writing by email, <p>within two business days of determination. Any winner will have their name and state/territory of residence published on https://www.reece.com.au/terms-and-conditions on 15/02/2021 for a period of 28 days.</p> <p>Any remaining minor prizes at the end of the Competition Period will be forfeited from the major prize pool.</p> <p>In the event a major prize winner cannot be found, this information will be published on https://www.reece.com.au/terms-and-conditions on 18/03/2021.</p>
<p>Collection and use of your personal information</p>	<p>If you are a winner, you must take part in all publicity, photography and other promotional activity as the Promoter requires, without any compensation. You consent to the Promoter using your name/s and image/s in any promotional or advertising activity.</p> <p>The Promoter may collect your personal information directly or through the Promoter's agents or contractors, including Blackhawk Network (Australia) Pty. Ltd. (ABN 84 123 251 703), Privacy Policy: https://blackhawknetwork.com.au/privacy-policy/). The Promoter will use your personal information to conduct and manage the competition. The Promoter may disclose your personal information to the Promoter's related companies, agents and contractors to assist in conducting this competition, communicating with you or storing data or to hold and use for fraud prevention purposes.</p> <p>By entering, you consent to the Promoter keeping your personal information on its database to use for future marketing purposes, including contacting you by electronic messaging.</p> <p>The Promoter's Privacy Policy (see https://www.rinnai.com.au/support-resources/privacy-statement/) includes information about:</p> <p>(a) how to seek access to the personal information the Promoter holds about you and seek correction of the information; and</p> <p>(b) how to complain about a privacy breach and how the Promoter will deal with such a complaint.</p>
<p>Permit/Authority numbers</p>	<p>Authorised under:</p> <p>ACT Permit No. TP 20/00934</p> <p>SA Licence No. T20/821</p> <p>NSW Authority No. TP/00085</p>

1 These Terms and Conditions incorporate and must be read together with the details outlined in the table above. Information about prizes and how to enter forms part of these Terms and Conditions. By entering, you accept these Terms and Conditions.

Entry

2 Your entry must be received during the Competition Period and will be deemed to be received only when received by the Promoter. If you return a Qualifying Purchase your entry may be deemed invalid at the Promoter's discretion (unless the product is defective). The Promoter is not liable for any problems with communications networks. You are responsible for your own costs associated with entering. If you enter using automatically generated entries or multiple phone numbers/email addresses/addresses/aliases, you may be disqualified.

3 The Promoter may use (or allow others to use) your minor entry and any rights in relation to your minor entry, to publicise this competition or for any other purpose. These rights are perpetual, royalty free, world-wide, irrevocable and transferable. For example, the Promoter may publish all or any part of your minor entry or any amended version of it. The Promoter may also decide not to publish an minor entry, to cease publication of an minor entry, or to publish an edited minor entry.

4 You warrant that your minor entry does not breach any third party rights (for example, intellectual property rights) and its use by the Promoter or any other person will not breach such rights nor

otherwise breach any law (for example, it is not defamatory, in contempt of court or in breach of any privacy law). Your minor entry must not be obscene, offensive, malicious, discriminatory, indecent or (in the Promoter's opinion) otherwise objectionable or inappropriate (for example it must not include nudity or language the Promoter deems offensive).

- 5 You must not include any other person in your photograph unless they have consented to you submitting it in this competition. You must not include any person in your photograph who is under the age of 18 years.

Prizes

- 6 Without limiting these Terms and Conditions, the following conditions apply to the eftpos prepaid gift cards:

- (a) The eftpos® gift card can be used anywhere eftpos® is accepted. The eftpos® gift card cannot be used to withdraw cash. Some merchants may choose not to accept the eftpos® gift card.
- (b) An eftpos® Gift Card is subject to the Issuer's eftpos® Gift Card Terms of Use available here <http://mycardterms.com.au/>

6.2 Using the Card and Expiration

- 1. The Card is an eftpos prepaid gift card that is valid for the period stated on the card. The card cannot be used after expiry and cannot be replaced. At expiry, the remaining balance will be forfeited. We will not give you any notice before this happens.
- 2. To use the Card you must follow the steps found on the back of the card.
- 3. To check the card balance, card expiry and full conditions of use, go to www.mycardterms.com.au
- 4. The Card can be used for purchasing goods and services wherever eftpos cards are accepted for electronic transactions.

6.3 Limitations of the Card

- 1. This Card is **not** reloadable.
- 2. The Card is **not** a credit card and nor is it linked to a deposit account with EML.
- 3. The Card **cannot** be used to make transactions that exceed the available balance. For such a transaction, you need to pay the difference by another method, if the merchant agrees.
- 4. The Card **cannot** be used to obtain or redeem cash and cannot be used for making direct debit, recurring, or regular instalment payments.
- 5. Authorisations may be declined at some merchants (such as gambling merchants or merchants who choose not to accept eftpos prepaid gift cards).
 - (a) eftpos® gift cards will be deemed void if they are defaced, mutilated, altered or tampered with in any way.
 - (b) A copy of Edge Loyalty's privacy policy can be obtained at <https://www.edgepri.com/home/privacy> and a copy of the Issuer's privacy policy can be obtained at <https://www.emlpayments.com/privacy#AUS>.
 - (c) The eftpos® prepaid gift card is issued by EML Payment Solutions Limited ABN 30 131 436 532 AFSL 404131 and distributed by Edge Loyalty Systems ABN 96 138 299 288 of Level 1, 500 Chapel Street, South Yarra, VIC, 3141.

- 7 You are responsible for all other unspecified costs related to the major prize, including insurance (including excesses) and costs associated with ongoing use of the major prize, etc.

- 8 The Promoter is not responsible for any dispute between you and any person with whom you choose to, or choose not to, share the prize.

General

- 9 Any failure by you to comply with the conditions imposed by the prize supplier(s) may result in the prize being cancelled or withdrawn without liability for the Promoter or the prize supplier(s).

- 10 If you or your entry are deemed by the Promoter to breach these Terms and Conditions, your entry (or at the Promoter's discretion, all of your entries) may be discarded. The Promoter may, at any time, require you to produce documentation to establish to the Promoter's satisfaction the validity of your entries (including documentation establishing your identity, age, place of residence and place of employment). Failure by the Promoter to enforce any of its rights at any stage does not waive those rights.

- 11 You must not:

- (a) tamper with the entry process;
 - (b) engage in any conduct that may jeopardise the fair and proper conduct of the competition;
 - (c) act in a disruptive, annoying, threatening, abusive or harassing manner;
 - (d) do anything that may diminish the good name or reputation of the Promoter or any of its related entities or of the agencies or companies associated with this competition;
 - (e) breach any law; or
 - (f) behave in a way that is otherwise inappropriate.
- 12 If any dispute arises between you and the Promoter concerning the conduct of this promotion or claiming a prize, the Promoter will take reasonable steps to consider your point of view, taking into account any facts or evidence you put forward, and to respond to it fairly within a reasonable time. In all other respects, the Promoter's decision in connection with all aspects of this competition is final.
- 13 Prizes cannot be transferred or exchanged nor (except where cash is specified) redeemed for cash. Without limiting any other term of these Terms and Conditions, all prizes (and elements of prizes) must be taken as and when specified, or will be forfeited with no replacement. The prize values are correct as at the date of preparing these Terms and Conditions and include any applicable GST. The Promoter is not responsible for any change in prize value. You agree that if a prize (or element of a prize) is unavailable for any reason the Promoter may provide another item of equal or higher value, subject to any necessary approval by the state/territory gaming authorities.
- 14 If publication will take place, by entering, you request that your full address not be published.
- 15 If this competition cannot run as planned for any reason beyond the Promoter's control, for example due to software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, the Promoter may end, change, suspend or cancel the competition or disqualify affected entries/entrants, subject to any necessary approval by the state/territory gaming authorities.
- 16 The Promoter is not responsible for any tax implications arising from you winning a prize. You should seek independent financial advice. If for GST purposes this competition results in any supply being made for non-monetary consideration, you must follow the Australian Taxation Office's stated view that where the parties are at arm's length, goods and services exchanged are of equal GST inclusive market values.

Liability

- 17 Nothing in these Terms and Conditions restricts, excludes or modifies any consumer rights under any statute including the *Competition and Consumer Act 2010* (Cth).
- 18 Subject to the previous paragraph, the Promoter and the agencies and companies associated with this competition are not liable (including in negligence) for any loss (including indirect, special or consequential loss or loss of profits), expense, damage, personal injury (including allergies, skin conditions or other reactions, as relevant), illness or death suffered in connection with this competition or any prize, except for any liability which under statute cannot be excluded (in which case that liability is limited to the greatest extent allowed by law).
- 19 Without limiting the previous paragraph, the Promoter and the agencies and companies associated with this competition are not liable for any loss of, damage to or delay in delivery of prize/s, or for any damage that occurs to displayed prize/s (where relevant). Unless otherwise specified, prize/s will only be delivered to addresses in Australia.
- 20 This competition is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Facebook, Instagram and Twitter. You provide your information to the Promoter and not to any social media platform. You completely release any relevant social media platforms from any and all liability.